

Question and Answer

Gender-based Violence Survivor Services: Advocacy, Shelter/Housing and Therapeutic Services

2018 Request for Proposal

	Program Area	Question	Answer
1	RFP Coordinator Availability	Is the RFP Coordinator available on weekends to answer questions?	No. Staff is not available on the weekends to respond to questions. The RFP Coordinator's office hours are Monday-Friday from 7:00a.m. to 4:00p.m.
2	Number Served per Service Strategy	<p>The table on page 10 suggests that an estimated 3,500 survivors are expected to be served by 15-20 Mobile Flexible Advocacy grants with a maximum investment of \$3,720,000 for the strategy.</p> <p>1.) Is an expectation that each grant is expected to serve 175-233 survivors per year, at funding levels of approximately \$186,000-\$248,000?</p> <p>2.) If yes, this is a very large increase from current Mobile Flexible Assistance type contracts, for about the same level of funding. Can you provide an explanation for how the estimated number served across the category was arrived at?</p> <p>3.) If yes, can you clarify what would "count" for number served? Would it only be for young people engaged with an advocate in the activities mentioned in the MFA Potential Activities table, or will organizations be counting things like drop-in center attendance?</p>	<p>1.) No, applicants should indicate the number of clients to be served based on the agency's current calculation for unit cost. This will be different for each organization, thus, a budget narrative which explains the breakdown of cost for service would be helpful in clarifying the level of care, services, and costs associated directly to client services. Projected "total numbers served" will be negotiated after awards are made, before contracts are executed.</p> <p>2.) The figures listed in the RFP are rough estimates based on HSD MODVSA's current number of contracts, contract amounts, and projected number of people served. There is a variance across agencies, and the number of clients served as well as level of services provided.</p> <p>3.) The "number served" is for anyone who is enrolled in a Mobile Flexible Advocacy (MFA) program. Drop-in center attendance would not count unless there were MFA services offered at the drop-in.</p>
3	Performance Commitments	The outcomes or performance measures look significantly different from current contract outcomes. Has there been a shift in performance outcomes?	Yes. Refer to Guidelines Section III and Section IV.F for more information about performance measures. HSD is using a results-driven invest strategy modeled after Results-Based Accountability (RBA) framework for this RFP. The desired performance measures for this RFP will measure: quality,

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			quantity and impact. For the quantity measure, we are asking awardees to collect gender and race/ethnicity data as identified by the survivor. This is similar to HSD-MODVSA's currently funded contracts. For the quality measures, a survey and interview instrument will be co-designed with MODVSA and stakeholders before implementing specific contract language and requirements. This RFP seeks to invest in survivor-centered strategies which is why the impact measures rely on the survivor determining their own goals and progress.
4	Number of Clients Served Annually	On page 10 of the Guidelines, it states the number of clients served per program area. Is there an expectation that agencies shift targeted numbers to be way higher?	The chart on page 10 is not divided equally by the number of approximate programs to be funded, and the number of clients served. This chart and the methodology behind it is a breakdown of MODVSA's current investments, the dollar amounts in each service strategy, plus recently added funds from the 2017 budget cycle, and the total number of clients that each program intends to serve currently as a collective. Since MODVSA funds a variety of program models and sizes, this calculation cannot be divided equally to determine the total number of clients served; every program is different depending on scope of services, etc. Successful applicants will project the total number of clients served based on the program model and the cost per client. A strong application will clearly justify why the proposed number served makes sense for the proposed service strategy and population.
5	Performance Commitments	The impact measures rely on the use of a service plan, however, a service plan may not be established for every survivor; sometimes this takes weeks of meetings to determine the range of needs/services. How will this work?	Service plans should be tailored to each survivor and driven by the survivor. The definition of service plan for this RFP may be more flexible than the traditional sense; understanding that there are a lot of variables in program types. These details and specific measurement tools will be negotiated with awardees prior to contracting. Contracts will be Line Item Reimbursement or

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			Outcomes-based depending on what makes sense/works best for program type.
6	Partnerships and Collaborations	Do you want to see Board Rosters for partnering agencies, MOU's, etc.?	No. Refer to Application Section IV. The rating committee will be interested in the narrative description of the partnership, why it is important, and how it works. A letter of intent signed by the partner agency's Executive Director is required for this RFP. Partnerships which are verifiable and legitimate, and fill a gap or need, will be most successful. This RFP encourages partnerships which play to applicant's strengths as a whole.
7	Service Strategies and Rating Criteria	In terms of different service strategies, will they be reviewed separately? Is it possible to get funded for one service strategy, but not others if applying for more than one?	<p>Yes. All service strategies will be reviewed and considered with other applications within the specific service strategy. The rating committee will read and rate all applications for all service strategies to determine what makes the best coordinated response to GBV.</p> <p>Yes. It is possible that one of the two or three service strategies proposed by the same agency may get funded, while the other(s) may not.</p>
8	Timeline for Questions	How long does it take to post answers to questions related to this RFP?	Answers will be posted within 3-5 business days of receiving the question. Questions and answers are posted on the HSD Funding Opportunity website, under the 2018 Gender-based Violence Survivor Services RFP, "Application Materials" section. http://www.seattle.gov/humanservices/funding-and-reports/funding-opportunities/2018-gender-based-violence-survivor-services-rfp
9	Eligibility	This RFP is Seattle focused but seeking a regional response. How do applicants balance this tension?	Applicants located outside Seattle city limits are not excluded from applying for this RFP. However, funds used for this RFP are for the purpose of enhancing the City of Seattle's gender-based violence network, thus, Seattle General Fund and priority will be given to applicants whose work is in Seattle, with survivors who live, work or seek services in Seattle. If partnering with an

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			agency across the region, successful applicants will make a connection between the need and benefit of the partnership and justify why this is important based on population and service strategy for an enhancement of a Seattle coordinated response.